# CRANE DOMESTIC CARGO SERVICES

Thanks to the technological advancements the industry to moving towards a customer-centric model. Air cargo players are no longer satisfied with current conditions, as their needs and expectations are changing rapidly. Clients expect a faster, more flexible and transparent service for their shipments. Swiftly evolving industries have forced the air cargo business to become more agile and provide innovative solutions and services. With Crane Cargo solutions, Hitit can be an invisible partner and guide companies throughout this transition.

Overview

Crane DOM (Domestic Cargo Services) is a modern turn-key Cargo Service System, that allows airlines and cargo handling companies to cover all aspects of domestic cargo operations. A cutting-edge technology platform is based on a modular architecture, which provides Airwaybill creation and issuance, cargo rate management, barcode labelling and processing, flight assignment, premanifest and cargo manifestation, split shipment, offload shipment, cargo arrival check-in, arrival notification and delivery, cargo tracking, and management reporting. Crane DOM is available as Software-as-a-Service (SaaS) model with an application hosted by Hitit.
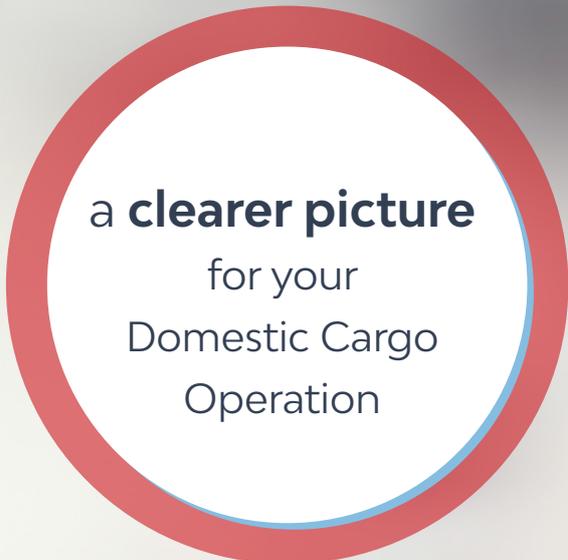
a **clearer picture**
for your
Domestic Cargo
Operation

Benefits

Increased Efficiency
The system promotes an efficient use of resources in cargo handling and document processing. It supports bar code assistance in cargo handling and discrepancy handling to simplify lost cargo tracking.

Improved Revenue
The system monitors the utilized cargo capacity on any route and controls unused cargo capacity of the flight to enhance cargo revenue.

Improved Performance
Staff efficiency can be improved with a shorter training time and user-friendly, easy-to-use web-based system.

Enhanced Management Reporting
Crane CGO offers extensive reporting capabilities; parameter-driven management reporting tools in various formats.

notification of Shipper and Consignee

seamlessly supports **all domestic cargo requirements**

Key Features

Crane DOM offers a variety of features depending on your business model and infrastructure. Among the features of Crane CGO are:

- Full reservation and booking functions

- Domestic cargo rate tables

- Full domestic AWB capture and issuance

- Auto calculation of storage and handling charges

- Entire domestic cargo handling capability

- Part-shipment, split-shipment and unite shipment functions

- RFID and barcoding support for handling operations

- Notification of shipper and consignee for each step of transportation

- NOTOC process

- Management reporting

- Full processing of all cargo-related documents

- Interface to DCS and Weight&Balance systems

- Easy to learn and easy to use

Components

Booking

AWB Issuance

Pre-Manifestation

Cargo Acceptance

Fare Quotation

Barcode Labelling

Arrival Check-in

Lost & Found

Cargo Manifest

Notification & Delivery

Management Reporting
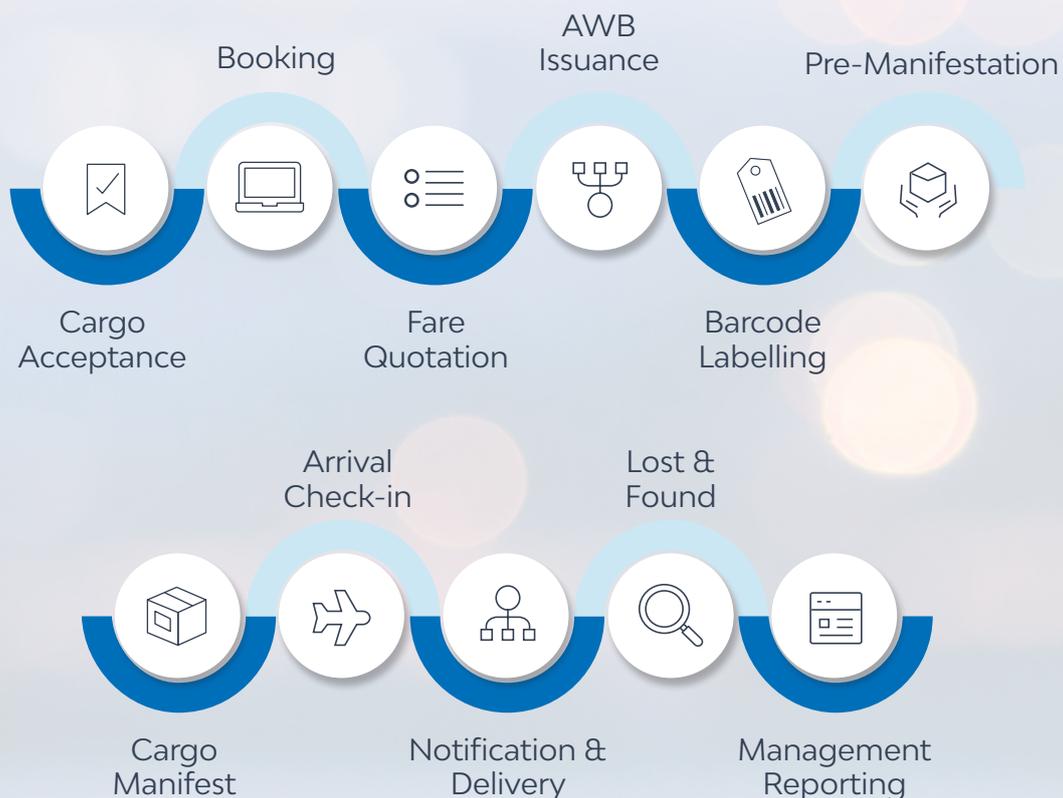
Turnkey solutions for every step on the way.

crane.TM
crane.APP
crane.IBE
crane.PAX
crane.SP
BOSS
$?
crane.RA
crane.CA
crane.BPI
crane.OTA

AIRPORT

crane.MA
crane.CGO
crane.BRI
crane.DOM
TOUR
17 18
crane.DCS
crane.ALM
Lounge
SHOP
crane.OCC
crane.WB
crane.LL
PARIS
NEW YORK
ROME
LONDON
GATE
crane.CCL
crane.CREW

crane.

Passenger Service System

crane.PAX	Reservation & Passenger Service
crane.IBE	Internet Booking Engine
crane.MA	Mobile Application
crane.ALM	Allotment Manager
crane.DCS	Departure Control System
crane.WB	Weight & Balance
crane.BRI	Baggage Reconciliation Itinerary
crane.LL	Loyalty Layer
crane.CCL	Customer Care Layer

Operations Planning

crane.SP	Schedule Planning
crane.OCC	Operations Control
crane.CREW	Crew Management

Accounting

crane.RA	Revenue Accounting
crane.CA	Cost Accounting
crane.BPI	Business Performance Index

Merchandising

crane.TM	Travel Merchandising

Travel Solutions

crane.OTA	Online Travel Agency
crane.APP	Agent Portal Plus

Cargo

crane.CGO	Reservation & Cargo Services
crane.DOM	Domestic Cargo Services

crane.

Better. Together.

Crane is a brand of Hitit.
The consistent increase in Hitit's customer base and geographic reach, as well as continuous follow up business with existing clients are strong indicators that Hitit has achieved high level of customer satisfaction with its offerings, combining an agile approach to their needs with a team that works closely with them as partners on their business.

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