

A man in a blue sweater and dark trousers is walking away from the camera, pulling a blue rolling suitcase. He is in an airport terminal, with a metal railing and blurred lights in the background. A blue wavy graphic element is at the bottom of the image.

CRANE
DEPARTURE
CONTROL
SYSTEM

End-to-end customer experience has been simplified at the airport and beyond. Excellent services throughout the entire journey are becoming more and more important. In order to be ahead of the game airlines need to provide comfortable and effortless departure experience with the right service for their customers.

Overview

Crane DCS is a web based departure control system providing fast and effective check-in. It can be used either as an integral part of Crane PAX or deployed as a standalone solution that is capable of working with any reservations system. The optional, web-based Weight & Balance module complies with AHM 560 standards and provides rich functions for aircraft load distribution.

certified by
major
**common use
platforms**

Benefits



Customer Satisfaction

Increased customer satisfaction with customer recognition, over the counter purchasing and self-service facilities.



Increased Revenue

Sales opportunities through each step, including the check-in counters.



Full Integration

Crane DCS is integrated with reservation systems, e-ticket databases, partner airlines, loyalty programs, customs systems, TIMATIC and other common DCS platforms.



Improved Performance

Staff efficiency can be improved with shorter training time and user-friendly, easy-to-use web-based system.

complies with
all standard
IATA
messages

Key Features

Crane DCS offers a variety of features depending on your needs and infrastructure. Among the features of Crane DCS are:

- Web based
- Inter airline thru check-in
- Interactive e-ticket handling
- Boarding card & bag tag
- Weight & balance
- Web check-in
- Ancillary sales at check-in counters

processes
65+
million
passengers
a year

Components



Turnkey solutions for every step on the way.



Passenger Service System

- crane.PAX** Reservation & Passenger Service
- crane.IBE** Internet Booking Engine
- crane.MA** Mobile Application
- crane.ALM** Allotment Manager
- crane.DCS** Departure Control System
- crane.LL** Loyalty Layer
- crane.CCL** Customer Care Layer
- crane.CM** Communication Manager

Merchandising

- crane.TM** Travel Merchandising

Operations Planning

- crane.SP** Schedule Planning
- crane.OCC** Operations Control
- crane.CREW** Crew Management

Accounting

- crane.RA** Revenue Accounting
- crane.CA** Cost Accounting
- crane.BPI** Business Performance Index

Travel Solutions

- crane.OTA** Online Travel Agency



Better. Together.





Crane is a brand of Hitit.

The consistent increase in Hitit's customer base and geographic reach, as well as continuous follow up business with existing clients are strong indicators that Hitit has achieved high level of customer satisfaction with its offerings, combining an agile approach to their needs with a team that works closely with them as partners on their business.



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