
CRANE RESERVATION & CARGO SERVICES



Thanks to the technological advancements the industry to moving towards a customer-centric model. Air cargo players are no longer satisfied with current conditions, as their needs and expectations are changing rapidly. Clients expect a faster, more flexible and transparent service for their shipments. Swiftly evolving industries have forced the air cargo business to become more agile and provide innovative solutions and services. With Crane Cargo solutions, Hitit can be an invisible partner and guide companies throughout this transition.

Overview

Crane CGO (Reservation & Cargo Services) provides the most comprehensive and complete solution for your air cargo operations. Crane CGO is built on a cutting-edge technology platform and based on a modular architecture that covers all aspects of air cargo transportation, from acceptance to final delivery across the air logistics community. Crane CGO enables the partners (airlines, ground handlers, GSAs, forwarders, warehouse operators) to have end-to-end control over commercial, operational, revenue accounting, and management reporting processes. It is available as a Software-as-a-Service (SaaS) model with an application hosted by Hitit.

enhanced
capacity
management
**with real time
visibility**

Benefits



Enhanced Capacity Management

Real-time visibility of cargo capacity on flights enables control and management for optimizing a load.



Increased Efficiency

The solution promotes the efficient use of resources in cargo handling and document processing. It supports bar code assistance in cargo handling and discrepancy handling to simplify lost cargo tracking.



Industry Focused

It is fully compliant with industry standards and initiatives such as IATA e-Freight, e-AWB, iCargo CDMP, Cargo2000 and parallel with IATA StB Cargo initiatives. It supports the need to make air cargo easier, smarter and faster.



Improved Performance

Staff efficiency can be improved with a shorter training time and a user-friendly, easy-to-use web-based system.

an end-to-end
solution for
**Air Cargo
Business**

increased
productivity with
**automatic
message
generation**

Key Features

Crane CGO offers a variety of features depending on your business model and infrastructure. Among the features of Crane CGO are:

- Schedule flexibility for PAX, freighter flights and truck flights
- Full reservation and booking functionality
- Advanced cargo inventory management by weight, volume and ULDs
- Dynamic calculation of the total cargo payload for PAX & freighter flights
- Fare Quotations and auto-pricing
- Optimizing free sale capacity
- Ranking of shipments and allotments
- Comprehensive allotment management for high-demand segments
- Meeting industry requirements
- Compliant with IATA StB Cargo initiatives
- Cargo IMP and XML message capabilities
- Entire export, import and transit handling capabilities
- Discrepancy handling – Claims handling
- RFID and barcoding support for handling operations
- Full processing of all cargo-related documents
- Real-time customer service management
- Interface to DCS and Weight&Balance systems
- Integration with Customs systems
- Enhanced management reporting
- Easy to learn and easy to use

Components



Turnkey solutions for every step on the way.



Passenger Service System

- crane.PAX** Reservation & Passenger Service
- crane.IBE** Internet Booking Engine
- crane.MA** Mobile Application
- crane.ALM** Allotment Manager
- crane.DCS** Departure Control System
- crane.WB** Weight & Balance
- crane.BRI** Baggage Reconciliation Itinerary
- crane.LL** Loyalty Layer
- crane.CCL** Customer Care Layer

Operations Planning

- crane.SP** Schedule Planning
- crane.OCC** Operations Control
- crane.CREW** Crew Management

Accounting

- crane.RA** Revenue Accounting
- crane.CA** Cost Accounting
- crane.BPI** Business Performance Index

Merchandising

- crane.TM** Travel Merchandising

Travel Solutions

- crane.OTA** Online Travel Agency
- crane.APP** Agent Portal Plus

Cargo

- crane.CGO** Reservation & Cargo Services
- crane.DOM** Domestic Cargo Services





Better. Together.





Crane is a brand of Hitit.

The consistent increase in Hitit's customer base and geographic reach, as well as continuous follow up business with existing clients are strong indicators that Hitit has achieved high level of customer satisfaction with its offerings, combining an agile approach to their needs with a team that works closely with them as partners on their business.



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